

# MJC Student Experience Survey

MJC Student Experience Survey Spring 2017

**We invite you to participate in our 2017 MJC Student Experience Survey, which will enable us to evaluate our overall effectiveness in helping you to be a successful student.**

**At Modesto Junior College, our primary goal for all students is that you will feel focused, connected, valued, nurtured, and directed toward a successful educational experience at the College. We strive to create an environment where students will be provided with information, problem solving tools, structure, resources, and an interactive environment in order to facilitate the learning process and improve engagement.**

**Your feedback is strictly anonymous, and is very important to us. We thank you in advance for your participation!**

1. How many years have you attended classes at MJC?

- This is my first year  This is my second year  This is my third year  I have been here 4 or more years

2. In which academic Division at MJC is your primary program of study or are most of your courses located?

- Agriculture and Environmental Sciences  Family & Consumer Sciences  Technical (Workforce) Education  
 Allied Health  Literature & Language Arts  Community Education  
 Arts, Humanities, and Communications  Physical, Recreational, and Health Education  
 Business, Behavioral and Social Sciences  Science, Math and Engineering Sciences

Other (please specify)

3. When do you attend most of your classes at MJC?

- Daytime (up to 5 p.m.)  Evenings (after 5 p.m.)  Both Day and Evening  Most or all of my classes are online

4. Where do you attend most of your classes?

- East Campus  West Campus  Both campuses  Off campus (online courses)

5. Think about your experience as a student attending classes at MJC. What has been the most rewarding aspect of your educational experience at this College?

6. What has been the most frustrating or disappointing aspect of your educational experience at MJC?

7. If you were to experience difficulty with continuing in your studies at MJC, do you feel confident that there is someone you could reach out to at the College who could help you explore your options? You may use the final question on this survey (Number 10) to provide further details.

Yes  I'm not sure  No

8. Here is a list of the items that MJC students have stated they feel are very important to them. Please rate each of the following in terms of how well they help you to be a successful student.

	Excellent	Good	Fair	Poor	not applicable
Quality of available information about your academic program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Instructors' support for student success	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The timeliness of faculty responses to your communications with them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of education you are receiving	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your feeling of belonging on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your overall feeling about safety on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of counseling services on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of counseling services on campus (i.e. without having to wait a long time for appointment)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Excellent	Good	Fair	Poor	not applicable
Quality of student success support services (Hubs and Pathways Centers) on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality and timeliness of support from academic Division offices when you have questions or concerns	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library and Learning Center resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library and Learning Center staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Campus Tutoring services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Campus Life: Student programs, clubs and recreational activities on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Athletics opportunities on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality and relevance of information on MJC website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. Please rate these services based on your experience with using them or their overall importance to your educational success at MJC.

	Excellent	Good	Fair	Poor	not applicable
Quality of Health Services (i.e. Nursing, Doctor clinic, health promotion, etc.) on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Mental Health Services (i.e. Crisis counseling, training, resources) on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Enrollment Services (Admissions, Testing, Student Records)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Campus Tutoring services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cafeteria service and food quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Excellent	Good	Fair	Poor	not applicable
Cafeteria hours of operation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial Aid Office (Financial Services)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Scholarship and grant opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Career Development and Transfer Center services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Job placement assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Student Services Administrative Office services and help (Morris Hall)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transfer services and assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Disabled Student Programs and Services (DSPS)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bookstore provision of textbooks and supplies in a timely manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Business Services (Tuition payment, parking services, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Campus Security services for protection of automobiles and other personal property	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Veterans Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Education Courses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. Thank you for completing this survey! Please feel free to comment if there is anything else you would like to share about your experience at MJC.