

# MJC Student Experience Survey

## Q9 Please rate these services based on your experience with using them or their overall importance to your educational success at MJC.

Answered: 1,670 Skipped: 26

	Excellent	Good	Fair	Poor	Total	Weighted Average
Disabled Student Programs and Services (DSPS)	47.11% 293	31.83% 198	16.56% 103	4.50% 28	622	3.22
Quality of Health Services (i.e. Nursing, Doctor clinic, health promotion, etc.) on campus	41.59% 366	38.52% 339	16.25% 143	3.64% 32	880	3.18
Campus Tutoring services	41.74% 465	37.34% 416	15.89% 177	5.03% 56	1,114	3.16
Veterans Services	40.17% 194	36.44% 176	19.25% 93	4.14% 20	483	3.13
Enrollment Services (Admissions, Testing, Student Records)	35.11% 560	42.88% 684	17.81% 284	4.20% 67	1,595	3.09
Community Education Courses	34.57% 308	42.87% 382	19.08% 170	3.48% 31	891	3.09
Financial Aid Office (Financial Services)	36.21% 491	39.16% 531	18.95% 257	5.68% 77	1,356	3.06
Student Services Administrative Office services and help (Morris Hall)	34.34% 377	40.98% 450	20.49% 225	4.19% 46	1,098	3.05
Quality of Mental Health Services (i.e. Crisis counseling, training, resources) on campus	35.98% 249	37.86% 262	19.08% 132	7.08% 49	692	3.03
Career Development and Transfer Center services	33.68% 359	39.77% 424	20.36% 217	6.19% 66	1,066	3.01
Transfer services and assistance	32.71% 317	39.94% 387	19.71% 191	7.64% 74	969	2.98
Business Services (Tuition payment, parking services, etc.)	31.55% 455	41.05% 592	21.01% 303	6.38% 92	1,442	2.98
Scholarship and grant opportunities	33.75% 407	33.75% 407	23.38% 282	9.12% 110	1,206	2.92
Bookstore provision of textbooks and supplies in a timely manner	27.80% 405	40.08% 584	23.13% 337	8.99% 131	1,457	2.87
Job placement assistance	28.59% 197	31.93% 220	27.72% 191	11.76% 81	689	2.77
Cafeteria service and food quality	24.98% 331	36.98% 490	25.13% 333	12.91% 171	1,325	2.74
Campus Security services for protection of automobiles and other personal property	25.00% 353	34.70% 490	23.73% 335	16.57% 234	1,412	2.68
Cafeteria hours of operation	18.09% 241	36.86% 491	30.03% 400	15.02% 200	1,332	2.58