

# MJC Student Experience Survey

## Q1 How many years have you attended classes at MJC?

Answered: 204 Skipped: 1

	Q3: MOST OR ALL OF MY CLASSES ARE ONLINE	TOTAL
This is my first year	100.00% 82	40.20% 82
This is my second year	100.00% 41	20.10% 41
This is my third year	100.00% 35	17.16% 35
I have been here 4 or more years	100.00% 46	22.55% 46
Total Respondents	204	204

## Q2 In which academic Division at MJC is your primary program of study or are most of your courses located?

Answered: 203 Skipped: 2

	Q3: MOST OR ALL OF MY CLASSES ARE ONLINE	TOTAL
Agriculture and Environmental Sciences	100.00% 4	2.04% 4
Allied Health	100.00% 26	13.27% 26
Arts, Humanities, and Communications	100.00% 26	13.27% 26
Business, Behavioral and Social Sciences	100.00% 97	49.49% 97
Family & Consumer Sciences	100.00% 10	5.10% 10
Literature & Language Arts	100.00% 4	2.04% 4
Physical, Recreational, and Health Education	100.00% 5	2.55% 5
Science, Math and Engineering	100.00% 20	10.20% 20
Technical (Workforce) Education	100.00% 4	2.04% 4
Total Respondents	196	203
Other (please specify)	0	0

#	Q3: MOST OR ALL OF MY CLASSES ARE ONLINE	DATE
There are no responses.		

## Q3 When do you attend most of your classes at MJC?

Answered: 205 Skipped: 0

	DAYTIME (UP TO 5 P.M.)	EVENINGS (AFTER 5 P.M.)	BOTH DAY AND EVENING	MOST OR ALL OF MY CLASSES ARE ONLINE	TOTAL
Q3: Most or all of my classes are online	0.00% 0	0.00% 0	0.00% 0	100.00% 205	100.00% 205
Total Respondents	0	0	0	205	205

## Q4 Where do you attend most of your classes?

Answered: 204 Skipped: 1

## MJC Student Experience Survey

	EAST CAMPUS	WEST CAMPUS	BOTH CAMPUSES	OFF CAMPUS (ONLINE COURSES)	TOTAL
Q3: Most or all of my classes are online	10.29% 21	4.41% 9	4.41% 9	80.88% 165	100.00% 204
Total Respondents	21	9	9	165	204

### Q5 Think about your experience as a student attending classes at MJC. What has been the most rewarding aspect of your educational experience at this College?

Answered: 179 Skipped: 26

	THINK ABOUT YOUR EXPERIENCE AS A STUDENT ATTENDING CLASSES AT MJC. WHAT HAS BEEN THE MOST REWARDING ASPECT OF YOUR EDUCATIONAL EXPERIENCE AT THIS COLLEGE?	TOTAL
Q3: Most or all of my classes are online	100.00% 179	100.00% 179
Total Respondents	179	179

#	Q3: MOST OR ALL OF MY CLASSES ARE ONLINE	DATE
1	So far, passing semester one with b+and an A	5/8/2017 10:37 AM
2	Being able to learn online has been the most rewarding experience at MJC. And knowing that everything that I achieve is on my own.	5/5/2017 7:15 AM
3	Online classes	5/3/2017 8:51 AM
4	I feel I have learned more valuable information in this past year than in all of high school.	5/2/2017 2:21 PM
5	The most rewarding aspect of my education experience, is the knowledge I have gained, and how now I value education far more than I did before attending MJC.	5/2/2017 2:15 PM
6	being educated	5/2/2017 1:59 PM
7	Everyone is just so nice .	5/2/2017 1:57 PM
8	The opportunity to take classes that fit into my personal schedule	5/2/2017 1:52 PM
9	Learning more than I thought I would while taking English	5/2/2017 1:43 PM
10	The sense of accomplishment when completing each course.	5/2/2017 1:41 PM
11	The feedback of my teachers.	5/2/2017 1:32 PM
12	The most rewarding aspect has been seeing how far I've gone in just a year after completing my comprehensive ed plan.	5/2/2017 1:31 PM
13	Is the programs that give students a chance and the help they need.	5/2/2017 11:47 AM
14	The relationship I've had with my professors. Meeting new classmates.	5/2/2017 10:39 AM
15	Progressing toward my career goals.	5/2/2017 10:36 AM
16	The help of a good Professor,	5/2/2017 10:22 AM
17	the quality of the education and the professionalism of the Professors	5/2/2017 10:19 AM
18	The most rewarding thing is getting a feel for how a college course is ran since I will be in college very soon.	5/2/2017 10:18 AM
19	Just gives me a headstart. I really just want to be successful and move on with my life. Being in one place, especially if I don't enjoy it, frustrates me so much. I want to get out and explore the world not be stuck so being able to be in college while i'm in high school is really amazing.	5/2/2017 10:15 AM
20	Everything!	5/2/2017 10:13 AM
21	Doing well in most of my classes has been rewarding. Returning to school 24 years after graduating high school.	5/2/2017 10:12 AM
22	Taking the classes.	5/2/2017 10:11 AM
23	Getting my certificate	5/2/2017 10:08 AM
24	I love the interaction with the professors trough the online platform.	5/2/2017 9:58 AM
25	I have actually enjoyed school again and been able to work on my goals successfully.	5/2/2017 9:58 AM
26	I am dual-enrolled as a high-school student, and I get better marks at MJC than I do in my regular high school classes and I am really proud of that.	5/2/2017 9:57 AM
27	Meeting other students with the same interests	5/2/2017 9:48 AM
28	The most rewarding for me is having the ability to take online courses, I live in Calaveras County and am nearly 1.5hrs away from campus, I'm in my early 30's as a single Mom going back to school and without this ability then I would not have such a success in going back to school with having to take care of my kids to and from school, etc.	5/2/2017 8:37 AM

## MJC Student Experience Survey

29	The most rewarding is having goals and accomplishing them while being a single mom. Doing it all with help from a loved ones.	5/1/2017 11:39 PM
30	Achieving my goals and maintaining a good GPA	4/30/2017 9:02 PM
31	Great	4/30/2017 7:44 PM
32	All that I have learned that has help me in my career	4/30/2017 8:00 AM
33	Being exposed to the reality of the world and what takes place within it through the course work I have done. The ability of being able to further my education through online classes fitting them into my schedule where I can rather than attending traditional classes allows me to further my education. Where as I would be unable to.	4/30/2017 7:58 AM
34	The teachers and bridge back in 2008. The bridge I will never forget our mentor was awesome.	4/30/2017 7:42 AM
35	The online platform is easy to navigate.	4/30/2017 7:40 AM
36	Engaging teachers, multiple attempt quizzes to see where i made mistakes and how to fix them.	4/30/2017 7:27 AM
37	Being able to go back to a subject to review	4/30/2017 7:25 AM
38	I flunked/dropped out of my first few courses. I was dismissed from MJC and since returning I have received 4-5 straight A's.	4/30/2017 7:24 AM
39	Being able to access classes and follow through to complete them while working full time and raising a family.	4/29/2017 10:48 AM
40	I think the most rewarding experience is seeing my hard work pay off.	4/28/2017 8:22 PM
41	Being successful in my courses.	4/28/2017 7:47 PM
42	I would have to say that I've learned a lot. The instructors seem very passionate about their subjects, and I have felt that has really made my experience at MJC rewarding so far.	4/28/2017 4:30 PM
43	Being able to complete my educational goals while maintaining the ability to work full-time and have family responsibilities.	4/28/2017 3:53 PM
44	Being able to keep up with adult conversations now and actually have input from previous courses I've taken.	4/28/2017 3:12 PM
45	The knowledge, the ability to balance my own time to do my courses.	4/28/2017 12:22 PM
46	So far, I've had a positive experience here at MJC. I'd say the most rewarding aspect is the opportunity to learn more about things that really interest me.	4/28/2017 10:40 AM
47	I enjoy the online courses	4/28/2017 8:58 AM
48	Having online classes	4/27/2017 9:49 PM
49	Being online	4/27/2017 9:07 PM
50	My grades.	4/27/2017 5:56 PM
51	Every professor wants me to succeed.	4/27/2017 5:22 PM
52	I have taken one class online with MJC and I was very happy with the level of support and kindness I was greeted with.	4/27/2017 4:30 PM
53	Being able to attend the majority of my classes online has been the most rewarding part. I am able to make time for work, school and my family without feeling completely overwhelmed.	4/27/2017 4:28 PM
54	The professors i've all had are committed to their profession and you can tell they really enjoy teaching the subject matter to us.	4/27/2017 4:20 PM
55	My most rewarding experience has been having instructors in the legal & admin justice & medical classes who are amazing with their students. I have only dealt with 1 instructor that treated me disrespectfully. Then when I reported this instructor the Dean went out of her way to make sure I was taken care of and responded to my email immediately which told me she cared about me and what I had endured b/c of this instructor. All of my other instructors have always made sure that I knew they were there if i needed them for anything. Some of my instructors gave their students their cell numbers so they could respond to their students quickly if there were any issues. I've had so many amazing instructors at MJC it makes me as a student to wanna work even harder because they have been there for me and they motivate me to wanna work harder and believe in me that I can be an exceptional student.	4/27/2017 4:17 PM
56	getting the credits to obtain my degree while being able to do it online at my pace	4/27/2017 4:14 PM
57	This is my first semester- it has not officially started yet	4/27/2017 4:06 PM
58	(With the exception of one or two teachers) the majority of my teachers were awesome and really helped in a supportive And positive way with me beginning school again (after being away for 10yrs) It's a huge importance to have support from teachers especially when you are coming in as a first generation student. They gave me the needed motivation and inspiration to continue my education and believe in it. Their ability to try a different type of teaching style I believe helped reach out to many more students.	4/27/2017 3:27 PM
59	Completing short and long term goals	4/27/2017 3:24 PM
60	Great teachers!	4/27/2017 3:21 PM
61	The student intro action and not only learning from the instructors but also the student as well	4/27/2017 3:19 PM
62	I have had great instructors and have meet new people who are also interesting in the same courses as me.	4/27/2017 3:17 PM
63	Being able to take my courses online so that I may continue to be home with my babies.	4/27/2017 3:16 PM
64	Working at my pace	4/27/2017 3:12 PM
65	Online classes allow me to work on my time.	4/27/2017 2:44 PM

## MJC Student Experience Survey

66	Lately I have had great professors.	4/27/2017 10:49 AM
67	Learning things that are very useful in the workplace.	4/27/2017 10:09 AM
68	The most rewarding experience in college is that I learn new things	4/26/2017 8:45 PM
69	Teachers who provide information and help you learn in a unique and fun way.	4/26/2017 8:44 PM
70	The most rewarding aspect is reaching the end of the semester with a passing grade.	4/26/2017 4:43 PM
71	The teachers that I had, some of the teachers I have had during my time at MJC have been really caring and actually care about their students.	4/26/2017 3:14 PM
72	I can work and also be a full time student	4/26/2017 1:16 PM
73	The most rewarding thing for me has been the great professors that I have had. Each teacher has been available for assistance if needed and showed a great deal of caring and interest for me as a student and my success.	4/25/2017 11:01 AM
74	The convenience of my schedule	4/25/2017 9:46 AM
75	Everything	4/25/2017 6:31 AM
76	I don't know if this semester I would call rewarding, but it was definitely humbling.	4/24/2017 11:54 PM
77	Most of my classes will count transfer to UC Berkeley so I have less classes I must take there.	4/24/2017 3:29 PM
78	I have come across professors who truly take joy in teaching and imparting into their students, professor VandenBosh in the history department and Redwing from humanities just to name a couple.	4/24/2017 12:50 PM
79	The semester has ended	4/24/2017 8:43 AM
80	Coming back after 40 something years.	4/24/2017 7:36 AM
81	I could work at my own pace.	4/24/2017 5:21 AM
82	Being able to take my classes online	4/23/2017 11:57 PM
83	I have encountered very positive, motivational instructors who genuinely care for their students.	4/23/2017 10:23 PM
84	it is impacted and I want to get out and transfer overall its ok	4/23/2017 9:32 PM
85	I am a returning student after a 10 year absence. Previously, the most rewarding aspect of my educational experience has been in the agriculture department. Now I mostly take classes online and I am thankful you offer those classes as I also work a full time job and have a family.	4/23/2017 7:34 PM
86	career obtained	4/23/2017 4:03 PM
87	Flexibility of online courses.	4/23/2017 2:20 PM
88	Being able to afford taking classes, meeting wonderful people and finding my future career.	4/23/2017 1:34 PM
89	Career direction.	4/23/2017 1:33 PM
90	The environment and the help from the student services, as a transfer student, they have been very helpful	4/23/2017 12:53 PM
91	Passing most of my classes	4/23/2017 12:43 PM
92	The flexibility of online classes.	4/23/2017 12:21 AM
93	The opportunity to take most of my classes online. Without this, I would not have been able to go back to school. I have wonderful teachers and have learned so much over the last 3 years.	4/22/2017 12:53 PM
94	passing classes, getting closer to my goal to graduating as soon as possible	4/22/2017 12:32 AM
95	The disability service department has been very helpful and supportive	4/21/2017 9:42 PM
96	The Professor, visual aids, handouts.	4/21/2017 7:49 PM
97	It has been nice here. I am excited to be on campus next semester.	4/21/2017 1:24 PM
98	The most rewarding for me has been the support from my teachers.	4/21/2017 8:09 AM
99	I found the Instructors to be very good and I like being able to take classes Online since I have to work full time.	4/21/2017 6:09 AM
100	Returning to school and being an example to my kids by going for my college degree. I feel really excited to be getting my degree.	4/21/2017 12:00 AM
101	Variety of sections to chose from	4/20/2017 11:31 PM
102	Knowledgeable instructors.	4/20/2017 7:59 PM
103	Staff has always been very knowledgeable and helpful. Makes a HUGE difference when the staff is friendly instead of short and frustrated	4/20/2017 7:59 PM
104	Classes are quick and enjoyable	4/20/2017 7:26 PM
105	The teachers are so nice and helpful and the learning environment is very nice	4/20/2017 7:14 PM
106	I love the experience of being on college, and I can stay local.	4/20/2017 6:33 PM
107	Ease of online classes	4/20/2017 5:38 PM
108	Getting to learn from amazing professors like June Newman, Theron Westrope, Dr. Madden, Dr. Chase.	4/20/2017 5:35 PM
109	it accomidates with a variety of lifes situations	4/20/2017 3:46 PM

## MJC Student Experience Survey

110	Yes, the teachers are most helpful and make class a joy to be apart of.	4/20/2017 3:07 PM
111	i have had some really amazing instructors for most of my classes.	4/20/2017 8:00 AM
112	Professors seem to really care	4/20/2017 12:55 AM
113	Just being able to branch out of my comfort zone and keep fighting for the education I want.	4/19/2017 8:45 PM
114	The teachers and counselors.	4/19/2017 4:01 PM
115	Having great professors	4/19/2017 2:44 PM
116	As a new student, who has only just enrolled in his first course, my most positive experience so far has been those parts of MJC that involve community outreach: MAPS, Science Night, CEP, etc	4/19/2017 1:17 PM
117	The most rewarding aspect would be when I'm given the option to help other students out. For instance, a math class I was in had an online chat feature in blackboard that allowed students to ask each other questions on the work and I really gained a better understanding of the material through that (it was Yolande Petersen's class).	4/19/2017 1:32 AM
118	schedule flexibility	4/18/2017 7:49 PM
119	One of the most rewarding aspects of my experience here at MJC would have to be the instructors that I have encountered while enrolled. Not all, but some have made my stay here really enjoyable and a great learning experience.	4/18/2017 5:16 PM
120	Just being able to attended thankful for the online classes	4/18/2017 4:02 PM
121	being able to come across the very few good teachers	4/18/2017 1:56 PM
122	The most rewarding aspect of attending MJC is the support I have from my professors and peers.	4/18/2017 12:47 PM
123	Good online service	4/18/2017 11:02 AM
124	Learning new material that I can apply to my career.	4/18/2017 7:38 AM
125	I like it	4/18/2017 6:59 AM
126	I can fit my education into my schedule by attending online classes.	4/18/2017 5:20 AM
127	Getting to meet new people and for the most part excellent professors.	4/17/2017 10:43 PM
128	Being able to get my associates degree.	4/17/2017 10:00 PM
129	Having a understanding professor. That responds quickly to emails. And having a professor that gives great feedback and encouragement	4/17/2017 9:53 PM
130	Great Instructors.	4/17/2017 9:41 PM
131	The flexibility of online classes	4/17/2017 9:32 PM
132	Being able to receive my college education for free thanks to financial aid.	4/17/2017 9:03 PM
133	I really like and appreciate how well my business law class is run by Prof Akiona. Her experience with online classes really shows and I have learned a lot.	4/17/2017 8:46 PM
134	Learning new information.	4/17/2017 8:46 PM
135	I enjoyed being able to take a hybrid class. I am a Delta College student. I was having a difficult time finding a physiology class that worked around my current job schedule.	4/17/2017 8:44 PM
136	The most rewarding is being able to do my classes on-line	4/17/2017 7:57 PM
137	Making it on the Dean's list, even if it was for just a semester.	4/17/2017 7:41 PM
138	Veterans Center, Learning Center tutor support.	4/17/2017 7:05 PM
139	the many student services offered.	4/17/2017 7:02 PM
140	Learning new things	4/17/2017 6:09 PM
141	I believe that the only awarding experience I enjoyed was making friends.	4/17/2017 6:04 PM
142	Other than one incident the teachers and other students make me feel welcomed	4/17/2017 5:52 PM
143	Learning	4/17/2017 5:49 PM
144	I will soon be able to graduate as a nurse.	4/17/2017 5:40 PM
145	Being able to get an education and further my career.	4/17/2017 5:38 PM
146	My hard work being noticed.	4/17/2017 5:31 PM
147	Being able to complete my first course as a highschool student.	4/17/2017 5:22 PM
148	The most rewarding aspect was that all of the faculty members were so helpful and helped me with all the questions or concerns I had going back to school after so many years.	4/17/2017 5:09 PM
149	Progressing through semesters.	4/17/2017 5:02 PM
150	The instructors are the best part of the courses, hands down. I don't have any physical classes this semester but besides that, the instructors I have had have been some of the most helpful and engaging humans I have had the good luck to encounter.	4/17/2017 4:46 PM
151	I am able to attend school and be a stay at home mom without sacrificing my obligations as a parent and student. There are many resources that are available and I have had some wonderful teachers that were happy to help me be successful.	4/17/2017 2:19 PM

## MJC Student Experience Survey

152	Some teachers work with student really well	4/17/2017 11:09 AM
153	Completing classes.	4/17/2017 7:36 AM
154	The most rewarding aspect has been the encouragement	4/16/2017 6:45 AM
155	Getting ahead.	4/16/2017 2:07 AM
156	Getting the opportunity to better my education.	4/15/2017 9:04 PM
157	Learning new things!	4/15/2017 7:38 PM
158	Work Study	4/15/2017 5:10 PM
159	The ability to take online classes as it works with my work schedule . I started back in 2002 and at that time took video classes then on campus and ultimately online	4/15/2017 3:45 PM
160	The resources available.	4/15/2017 3:06 PM
161	When I took English 45, it made me become a better reader and writer.	4/15/2017 1:20 PM
162	Meeting passionate and experienced professors in their fields. Both have been adjuncts and tenured professors.	4/15/2017 11:40 AM
163	The professors have been beyond helpful. I am beside myself with how enjoyable and educational my experience has been so far. When my semesters end, it is bittersweet.	4/15/2017 8:32 AM
164	I feel the most awarding part of being a student at MJC is the availability of online classes. If it was not for online classes and open/exit classes I would not be graduating this semester. Now choosing to transfer staff has been amazing showing me it's possible and helping me map out my plan.	4/15/2017 7:50 AM
165	My teacher have been very helpful when needing advice or explaining in good detail, when struggling to understand a topic.	4/15/2017 7:49 AM
166	Passing with a B or better and having the online option that allows me to take classes with my schedule.	4/15/2017 6:40 AM
167	The Learning	4/14/2017 10:59 PM
168	All of the different kinds of subjects I am able to experience here	4/14/2017 10:53 PM
169	The ability to meet other students and learn from their lives, as well as being able to start something new together.	4/14/2017 10:10 PM
170	Being able to learn new things.	4/14/2017 9:56 PM
171	Having a teacher want us to pass	4/14/2017 9:16 PM
172	I love that I am able to take classes online, so that I do not need to be away from my young children.	4/14/2017 9:03 PM
173	Better preparing me for life after high school, helping me accomplish general education.	4/14/2017 8:58 PM
174	Some great instructors such as Dr. Madden in Biology and Nancy Sil in Business.	4/14/2017 7:56 PM
175	Developing the skills that make me competent in the work force. I enjoy a focus on practical skills.	4/14/2017 7:27 PM
176	I learn new things from all my courses.	4/14/2017 6:07 PM
177	Gaining different perspectives on things.	4/14/2017 5:46 PM
178	I have enjoyed learning new things. It is also nice to see your grades reflect on your hard work.	4/14/2017 5:40 PM
179	The professors seem to really care about us students and you can tell that they love what they teach!	4/14/2017 5:33 PM

### Q6 What has been the most frustrating or disappointing aspect of your educational experience at MJC?

Answered: 182 Skipped: 23

	WHAT HAS BEEN THE MOST FRUSTRATING OR DISAPPOINTING ASPECT OF YOUR EDUCATIONAL EXPERIENCE AT MJC?	TOTAL
Q3: Most or all of my classes are online		100.00% 182
Total Respondents	182	182

#	Q3: MOST OR ALL OF MY CLASSES ARE ONLINE	DATE
1	Learning to submit assignments.	5/8/2017 10:37 AM
2	Nothing over the top yet that I can think of right now.	5/5/2017 7:15 AM
3	Not enough classes available	5/3/2017 8:51 AM
4	My financial aid covered a summer term that I was not attending, and did not cover the upcoming summer term, which I am attending and must instead pay out of pocket.	5/2/2017 2:21 PM
5	The most frustrating aspect of my educational experience is how a counselor does not respond to an email that I sent a week ago, this not the first time it has happened.	5/2/2017 2:15 PM
6	at times life gets in the way	5/2/2017 1:59 PM

## MJC Student Experience Survey

7	Nothing	5/2/2017 1:57 PM
8	Immaturity of other students	5/2/2017 1:52 PM
9	Being able to financially support myself through school.	5/2/2017 1:43 PM
10	Having to go to campus for Math and Science.	5/2/2017 1:41 PM
11	The feedback of my teachers.	5/2/2017 1:32 PM
12	The most disappointing aspect is how even though the whole class fails a test professors still put the grade in the textbook.	5/2/2017 1:31 PM
13	That you have been doing so good, then you come to a rough semester and they just take away your financial aid and you have to fight to get help.	5/2/2017 11:47 AM
14	Trying to meet deadlines and purchasing textbooks in a timely manner	5/2/2017 10:39 AM
15	Not having childcare.	5/2/2017 10:36 AM
16	Trying to write essays.	5/2/2017 10:22 AM
17	nothing	5/2/2017 10:19 AM
18	The most frustrating thing is how the online classes don't save your responses if you accidentally click the wrong button.	5/2/2017 10:18 AM
19	I would say not having more time on studying for tests. I wish that we had more time to study and the tests weren't timed but I understand and will do it anyway.	5/2/2017 10:15 AM
20	I need all Math classes to be online too! I see Math 10 is not an online course. It needs to be.	5/2/2017 10:13 AM
21	Not realizing that English 101-Reading and Composition was not an Introductory class. it has been very difficult and I don't know if I will pass.	5/2/2017 10:12 AM
22	Having a no pass on one of my classes.	5/2/2017 10:11 AM
23	Very boring	5/2/2017 10:08 AM
24	That I will have to attend some classes on campus to be able to finish my program. It conflicts with my work and family. I may need to transfer out to finish.	5/2/2017 9:58 AM
25	It is hard to get into some classes at times, especially math.	5/2/2017 9:58 AM
26	I fell asleep (online class) and I forgot about my mid-term.	5/2/2017 9:57 AM
27	Programs using for assignments glitching	5/2/2017 9:48 AM
28	The most disappointing aspect is that I have had a hard time trying to find a Math class that I can take online (which i know is that way for a reason) most even more so, there is not one that I can take on campus without driving back and forth multiple times a week which costs me \$20 a day, or the option for a math class to take at the right time in the morning that suits my schedule. I've been struggling with figuring this out for a cpl semesters now. Most classes are int he evening. I wish there was an option online. My math level is very low as it use to be higher, I'm hoping to retake my assessment again to bring my level up for better options but I need someone (possibly a tutor) to refresh my memory. It is most difficult to find an opportunity to get to the college and speak with a counselor about my academics as well, sometimes i just have a few questions and an over the phone appt could benefit me more than anything.	5/2/2017 8:37 AM
29	I have had to overcome or still over coming my grade point average.	5/1/2017 11:39 PM
30	When I get an on-line instructor that puts very little effort into the class. There has been a few.	4/30/2017 9:02 PM
31	Not enough online classes for my career choice.	4/30/2017 7:44 PM
32	Coordinating my time	4/30/2017 8:00 AM

## MJC Student Experience Survey

33	<p>I am not sure the reasoning for the online course audio lectures or power points only covering part of the readings in my courses as this partially eliminates the effectiveness of reviewing the course work through multiple exposures of the same data through all three parts, the chapter reading, power point, and lectures. And the online course audio lectures that were done in the "text to speech format", in all honesty created huge frustration as the program has a hard time being understood and has nothing to do with sound level but how the program functions. It is incredibly difficult to have text to speech function with appropriate pauses and pronunciations of words and places in order to actually have it be of value. I found myself many times rewinding the audio lecture of the text to speech variety just to understand certain sentences. So I'm not completely sure as to why this particular style of audio lecture was chosen, but it really brings very little value in comparison to the ones personally done by the Professor which allowed for better comprehension and achieving the overall function of a lecture. However when it came down to the midterm, and quizzes I am not sure who the responsible party is for the content of the questions but I believe the dependency on the Pearson Company to build complete tests for the ADJU courses without proof checking creates some very misleading questions. For example during the midterm in the ADJU 212 Criminal Investigation course there was a question that dealt with fingerprinting that was meant to test comprehension of a particular reading term. But something along the lines of "_____ is study of fingerprints" where it looks like there isn't enough context in the questions to properly understand it to being with makes answering it problematic. Try to not take that example too literal as I am basically making the point that the questions these pertain to essentially are too short to properly establish any sort of context from which someone can answer without just guessing from the multiple choices given. On the other hand I have found many questions which are meant to test whether or not the chapter was well read and not skimmed these are fine, I understand their purpose. Although it seems some that follow the "there may be two correct answers, but one answer is better" the difference between the better answer is so small that it may be missed despite the student properly studying for the quiz. For example a question was used about a minor running away from home, and taking up a residence with a adult male who begins providing items for her such as clothes, food, and a place to stay in exchange for sexual acts. In this case there were two good answers of: sexual abuse or sex trafficking. However even though the quiz records sex trafficking as being the correct answer, sexual abusers, also known as molesters often buy their victims gifts to "make them feel special" in order establish relationships that allow the sexual abuse to continue. As the questions content made no attempt to establish that the minor was being exploited to other adults which would more clearly distinguish the difference between the two answers, I feel that some questions are too "trappy" in nature and due to lack of content can lower scores just due to poor word usage rather than poor study habits of the student themselves. From my experience in general achieving "A" grades on all the chapter quizzes then receiving a full letter grade lower (B) on the midterms and finals where the only difference in exam content here are the inclusion of fill in the blank questions leads me to believe that the technology implemented in differentiating what a correct answer is, is inferior and requires the professor to double check. I can recall some fill in the blank questions that required a word or phrase (it's never specified) to complete a definition. As we are unable to review the correct answers on finals or midterms we are left unable to confirm whether we answered the question correctly and possibly confused the computer system by providing too many details which resulted in an incorrect mark being given. The online course quizzes do cover a wide variety of the material studied during the chapters, however I can recall on numerous occasions in my ADJU 222 Profiling Terrorism course including the midterm that there are several repeated questions in the test. These questions are not mistakenly similar or worded differently, but identical to others within the same test and should be removed as repeating identical questions really brings no benefit to the test other than satisfying a question quota. Outside of what was already establish with removal of the text to speech audio lectures, and the repeated identical questions in quizzes and tests, I would highly recommend considering that I believe I saw that all online courses would be moved to Canvas by Summer 2017 that proper time or help be given to the Professors so that the courses can be set up correctly. While in the beginning of the semester an email sent out to students in the ADJU 222 Profiling Terrorism course to clarify the due dates of assignments is great, it is essentially a bandage on a larger issue. I find it confusing to see that in ADJU 212 Criminal Investigation class with the same Professor is set up correctly with all due dates for assignments including ones surrounding the discussion questions and is online through Canvas as well, yet the ADJU 222 Profiling Terrorism course is not. Canvas seems to be a great tool and would be a shame to not be utilized to its full potential.</p>	4/30/2017 7:58 AM
34	Sometimes no communication.	4/30/2017 7:42 AM
35	Having counseling available after hours. I feel that online counseling could be very helpful to those who work a full time job.	4/30/2017 7:40 AM
36	Condensed courses.	4/30/2017 7:27 AM
37	No study groups for online courses	4/30/2017 7:25 AM
38	Dealing with all of the forms and paperwork that need to be submitted within certain hours. I travel to different construction sites for my job and it is difficult to meet these office hours at MJC.	4/30/2017 7:24 AM
39	Having to work full time while raising a family and trying to get into classes around my schedule with such competition for the same classes. I am starting my second career and returning to school at mid 40's and having to learn the process all over as well as continue my current daily schedule has been challenging. I don not live at home with my parents...I am the parent with aging parents that I help as well. I do not feel that there is enough exceptions for older returning students who have been established in life. My job was not at all flexible with my returning to school. Online has been very helpful to overcome that aspect but if it required on day mandatory classroom time that conflicted with my job schedule, I could not take the entire class. Seems a bit of a challenge.	4/29/2017 10:48 AM
40	The most frustrating experience is seeing how I failed something, even when I put a lot of effort into it.	4/28/2017 8:22 PM
41	Not being able to get into the classes I need due to wait list or not offered.	4/28/2017 7:47 PM
42	I feel there could be more classes. Students that do not have priority registration find it difficult to fill their schedules with classes that they need or want.	4/28/2017 4:30 PM
43	Lack of seats available in online classes that I needed or wanted to take.	4/28/2017 3:53 PM
44	The times when I miss an important assignment because of work and it greatly affects my grade.	4/28/2017 3:12 PM
45	Having to fight for courses	4/28/2017 12:22 PM
46	None that I can think of.	4/28/2017 10:40 AM

## MJC Student Experience Survey

47	N/a	4/28/2017 8:58 AM
48	Not enough classes available online	4/27/2017 9:49 PM
49	Some classes not offered online	4/27/2017 9:07 PM
50	Parking	4/27/2017 5:56 PM
51	There is a lot of homework and not enough time due to working full time.	4/27/2017 5:22 PM
52	I was very disappointed with my counseling services. I didn't feel very guided.	4/27/2017 4:30 PM
53	So far I have no complaints. The classes are good and the instructors have been amazing.	4/27/2017 4:28 PM
54	N/A	4/27/2017 4:20 PM
55	The most frustrating experience I had at MJC was with an instructor that discriminated against me for not wanting to post my current picture on my canvas profile after having cancer. To me I couldn't understand why he made such a big deal about a photo and why he didn't accept the photo of a Tiger that I support that lives at a sanctuary in Florida. He made comments like if you don't post your photo you tell the reader you really don't care and other comments that weren't true about me. I even told him since I had Cancer my features have changed so I'm very insecure about taking my photo now but he didn't care. It was only when I emailed the Dean of Admin of Justice that I finally felt like she was listening to what my concerns were about this instructor and actually cared enough to do something about it. It wasn't until I had this experience dealing with the Dean when I knew that this horrible experience was going to end on a better note than I had thought.	4/27/2017 4:17 PM
56	none	4/27/2017 4:14 PM
57	The frustrating part to mjc is the registration dates- I am of no priority with a graduate degree already; however, I'm a stay at home mother looking to re enter the workforce and need refresher courses and a new degree- it's nearly impossible to get classes when I'm given a date comparable to the general public and I'm a cash paying customer. It's really disappointing and frustrating!	4/27/2017 4:06 PM
58	"Teachers who continue to show a low success rate"- There was one class specifically that I feel really tore me down. And after reaching out several times for help from the teacher I was unsuccessful in doing well in the class. I was talk to by other counselors that this teacher has had many similar turn out with other students in the past and it saddens me to see that if it is an ongoing problem, that the issues haven't found a better improvement, that helps both the teacher and students be successful. "West Campus" I also felt that west campus is in need of more support. One of my classrooms lacked some desk and many of the ones we had were not safe or appropriate. Often I would seek some things needed as well on this campus and was directed to head over to east campus because they lack the resources at West campus. I had some classes at East campus which was a much better experience. I think both campus should provide the same things. "Parking" In addition, parking. We have to use the machines for daily permits, that often struggle to take dollars and even sometimes would not accept coins. When wondering the campus for change, there weren't any places to get change. There seemed to be a lot more parking spaces for staff when compared to students but I understand construction was being completed. Hopefully once this is done, lack of parking spaces will no longer be as much of an issue. "Graded assignments" last would maybe be encouraging teachers to grade assignments sooner, there has often been times in many of my classes that I had to wait a long time to find out what my current status was because many assignments had not been graded until close to the end of the semester. It's helpful to have these results and feedback as we continue to work on future assignments. It could help prevent repeating the same mistakes over and over.	4/27/2017 3:27 PM
59	Personal. Having to balance family with my ed.	4/27/2017 3:24 PM
60	Parking lot, book fees and counselors.	4/27/2017 3:21 PM
61	When the instructors don't answer your emails or even return your email.	4/27/2017 3:19 PM
62	N/A	4/27/2017 3:17 PM
63	It has been difficult to get into a math class at the level I must enter, and even more frustrating that none at that level are offered online.	4/27/2017 3:16 PM
64	None	4/27/2017 3:12 PM
65	No complaints.	4/27/2017 10:09 AM
66	Not be able to attend class in time, and time to study	4/26/2017 8:45 PM
67	I can't really think of anything.	4/26/2017 8:44 PM
68	The most frustrating is when an instructor uses an external website to fulfill their course needs. In addition, when their courses are too wordy like History 102. Those teachers give way too lengthy instructions and then it all seems to look like a big mess!	4/26/2017 4:43 PM
69	Probably teachers that do not care for their students especially when they see that they are students who have A's in the class. Or teachers that do not respond for help, they take a long time to respond.	4/26/2017 3:14 PM
70	Deadlines, miss the due dates.	4/26/2017 1:16 PM
71	Not being able to get into the classes that I need to take due to the wait list, then finding out that so many students dropped that course and then it is too late to start. It is frustrating for students like myself who take our academics seriously and want to finish in a timely manner. Prolonging one class, prolongs them all and sets my graduation out even further.	4/25/2017 11:01 AM
72	Often times I feel out of the loop not being on the campus	4/25/2017 9:46 AM
73	Not enough summer classes available	4/25/2017 6:31 AM

## MJC Student Experience Survey

74	I thought I was ready. I got over whelmed. Teachers were difficult sometimes to work with. I was staying up with a couple of my classes and for some reason was dropped. I could still access the class and do the work but I was no longer in the class.	4/24/2017 11:54 PM
75	The inconsistency of workload/ teacher expectations	4/24/2017 3:29 PM
76	All though I had many amazing professors it made dealing with professors who seemed to have been there so long they no longer care about their students that much harder and stand out even more.	4/24/2017 12:50 PM
77	The business law class i took online, immediately went to law brief summaries, without instruction from the teacher, teacher would not respond in time for question to be answered in time for assignment, Final project questions were not answered until the end of the semester, even though we were told to start on final project at the beginning of semester, would not take this class again and would never recommend this class online. Horrible semester.	4/24/2017 8:43 AM
78	None.	4/24/2017 7:36 AM
79	Not knowing where to log in. Trying to find information in the online library.	4/24/2017 5:21 AM
80	Not having clear directions/labeling of building when visiting on campus	4/23/2017 11:57 PM
81	I have only had positive experiences.	4/23/2017 10:23 PM
82	It is very impacted for Math and English	4/23/2017 9:32 PM
83	I wish you offered more choices in online classes. especially Math.	4/23/2017 7:34 PM
84	not enough time for classes	4/23/2017 4:03 PM
85	Not enough courses available online and unable to get responses for course substitutes	4/23/2017 2:20 PM
86	The time it has taken, not getting in to the nursing program (when it was a lottery system)	4/23/2017 1:34 PM
87	None I can think of. It has been wonderful!	4/23/2017 1:33 PM
88	None	4/23/2017 12:53 PM
89	Trying to get through and pass a math class. Something needs to be done to make math a passable class	4/23/2017 12:43 PM
90	Lack of online classes, I can only do so many classes online which makes it difficult in my situation because I work full-time.	4/23/2017 12:21 AM
91	Not being able to get into a math class. Math is the only thing holding me back from graduating. I may have to take this course elsewhere.	4/22/2017 12:53 PM
92	teachers who do not understand/ work with you.	4/22/2017 12:32 AM
93	The financial aid process. I am a dependent student and my mother had to provide a copy of her tax transcript. My mother was in process of amending her taxes for the year needed so it took almost entire Fall semester to receive the refund. We had to email the financial aid department several times and we received several messages that were inaccurate and we had to drive (we don't live in modesto) twice because of the misinformation. Turns out students were emailing us back and it was very disorganized. I am part of disability program and struggled my first semester so when we finally provided all of the information you needed they tried to decline my aid. It has since been resolved. However the entire process was frustrating and too many people gave wrong information. It took several months for them to finally provide me a name of my financial aid case worker. This would of been nice to get ASAP.	4/21/2017 9:42 PM
94	Being turned away for Learning Disability for the last three years and discouraged by the front desk office assistant. This year I was finally accepted.	4/21/2017 7:49 PM
95	The lack of guidance and support located at MJC.	4/21/2017 1:24 PM
96	Not being able to get into a class I need.	4/21/2017 8:09 AM
97	The Parking, but it's manageable.	4/21/2017 6:09 AM
98	The online books through Chegg and the required use of Revel for some online classes made it a hassle to get the books needed. Course books take too long to be put up on site, I ordered a health book missing 12 pages and was not allowed to return it because I missed the 2 week deadline. They wouldn't even listen to me. I'm out \$110 and cannot resell it. I work during business hours and take hybrid and online courses. 2/3 of the professors put up inaccurate material information or the bookstore didn't have completed copies. Due to misinformation from the financial aid office, I thought all my paperwork was completed, in October, but come time to start classes in January NO financial aid because suddenly they needed additional information. I had to cancel a class because I couldn't afford the books. Lastly, I think you have way too many staff parking at the West Campus. I feel like any good business (especially in daylight hours) staff should be required to park at the farthest lot away. After all, as students we are your customers.	4/21/2017 12:00 AM
99	Financial aid!!	4/20/2017 11:31 PM
100	Parking lot and attending a course everyday.	4/20/2017 7:59 PM
101	Difficulty getting into classes	4/20/2017 7:59 PM
102	Instructors have too much authority.	4/20/2017 7:26 PM
103	I wish there were more online classes available	4/20/2017 7:14 PM
104	I don't have any at this time	4/20/2017 6:33 PM
105	Registration-sometimes I get blocked by business office due to owe money even though I have BEOG waiver	4/20/2017 5:38 PM

## MJC Student Experience Survey

106	Points-only system for the MJC nursing program. I am a full-time student at MJC and Stanislaus State and I have been working in healthcare for ten years. My overall GPA is a 3.6. Unfortunately the Points-only system denies anyone less than perfect for the program. Implementing a half points-based half lottery would better benefit many strong candidates that might not be 4.0. There are circumstances where people have made mistakes or hold jobs. 4.0 and perfect applications should be looked at as well as others. Perhaps even implementing interviews. Look at the face, meet the person, rather than judging them from a number. Overall GPA should be in consideration and students that are working with healthcare experience.	4/20/2017 5:35 PM
107	trying to understand the admission/ enrollment / and financial aid process	4/20/2017 3:46 PM
108	Make ups with online classes.	4/20/2017 3:07 PM
109	My most recent semester has been a hard and trying one with family health issues arising and that affected me negatively in terms of having to drop two courses because my grades were low and one instructor that graded vary harshly and unfairly. which was difficult in my experience.	4/20/2017 8:00 AM
110	none	4/20/2017 12:55 AM
111	Classes fill up to fast, and it is hard to get the classes you have left to take sometimes.	4/19/2017 8:45 PM
112	I wish more online courses were available.	4/19/2017 4:34 PM
113	Myself getting in the way of myself sometimes or teachers who are not as encouraging as others.	4/19/2017 4:01 PM
114	No disappointment so far	4/19/2017 2:44 PM
115	PiratesNet is confusing/intimidating...not welcoming.	4/19/2017 1:17 PM
116	The most frustrating aspect of my educational experience at MJC thus far has involved some of my teachers not being organized, or not being clear about the curriculum (but this is very rare).	4/19/2017 1:32 AM
117	immature classmates	4/18/2017 7:49 PM
118	The most frustrating aspect when coming here would have to be that there are not a lot of classes and resources for the career that I see myself at in the future. I want to be a Graphic Designer and I wished that there were more classes that were specifically catered to this degree.	4/18/2017 5:16 PM
119	That there is no math online trying to figure out how I am going to do the class I need since I am a single mom and work night shift 12 hours	4/18/2017 4:02 PM
120	How pact the school is, how long it takes to finish your generals, and also the amount of people that waste a seat when someone else who actually wants to be there will show up to class	4/18/2017 1:56 PM
121	The most frustrating aspect of MJC is I feel some professors don't understand that I work and have a family while trying to further my education. Some professors understand more than others.	4/18/2017 12:47 PM
122	Book price	4/18/2017 11:02 AM
123	limited classes during the summer semester	4/18/2017 9:38 AM
124	Some colleges offer 8 week online classes. With my law enforcement career and being able to take only 1-2 classes a semester, it makes reaching my goal take longer.	4/18/2017 7:38 AM
125	democrat teachers pushing agenda	4/18/2017 6:59 AM
126	Not all classes are offered online.	4/18/2017 5:20 AM
127	Not being able to get into the classes I want or need to get my degree and move on. It is frustrating when you show up for a class trying to get added because you really need that class and see students who don't really want to even be there. I have not been added to classes and then checked with friends who were in the class only to find out that 4 or 5 weeks into school, half the class has dropped.	4/17/2017 10:43 PM
128	Getting into a class.	4/17/2017 10:00 PM
129	Long waitlists for classes.	4/17/2017 9:41 PM
130	The limited selection of online classes being offered.	4/17/2017 9:32 PM
131	Haven't really had a disappointing aspects at MJC just maybe classes can be hard to get into and parking can sometimes be a pain.	4/17/2017 9:03 PM
132	That I had to pay for health fees at both MJC and CC for two online classes as well as Obamacare and I don't use any of it.	4/17/2017 8:46 PM
133	Trying to find time on my own to study and do assignments. I didn't realize how hard college is.	4/17/2017 8:46 PM
134	I have only taken one class so far and I have not found any aspects to be disappointing.	4/17/2017 8:44 PM
135	The most frustrating is that not all of my classes are available on-line and I live a long ways from campus.	4/17/2017 7:57 PM
136	The amount of time it has taken me to complete my general education courses.	4/17/2017 7:41 PM
137	Math curriculum, lack of online math classes.	4/17/2017 7:05 PM
138	online classes requiring group work. most people do not have same life schedules	4/17/2017 7:02 PM
139	academic dismissal	4/17/2017 6:40 PM
140	Dealing with different grading practices by teachers	4/17/2017 6:09 PM
141	The most frustrating aspect would be not enough online courses. I tend to not attend class physically, but I enjoy doing the work online.	4/17/2017 6:04 PM

## MJC Student Experience Survey

142	Taking a class and having it turn out to be nothing what the description said it was.	4/17/2017 5:52 PM
143	Stress	4/17/2017 5:49 PM
144	Recently attended a math class and felt that the instructor was very unhelpful. More than half the class was struggling and failing and all the instructor thought about was following his agenda and not thinking of taking more time to explain to his students.	4/17/2017 5:40 PM
145	Book prices. Wish there were more options of renting.	4/17/2017 5:38 PM
146	i just found out I still have to take ENG 101, when I was previously told I already had passed it (transcripts).	4/17/2017 5:33 PM
147	The limitation of class times	4/17/2017 5:31 PM
148	Trying to get into the classes that I need. Waitlists	4/17/2017 5:30 PM
149	N/A	4/17/2017 5:22 PM
150	I can honestly say there has not been one	4/17/2017 5:09 PM
151	Teachers that do not have a structured curriculum and do not grade major assignments fast enough.	4/17/2017 5:02 PM
152	The fact that Canvas isn't the standard as far as online classes go. As I said, all my classes this semester are online and my music appreciation teacher decided to go off the beaten path and use another format for his online class and I don't mind telling you it has really messed my groove up this entire semester. I am the kind of person to whom it is imperative that things like that be as streamlined as possible in order to achieve success and needless to say, this class DID NOT accommodate.	4/17/2017 4:46 PM
153	I had been enrolled over ten years ago at MJC and I had trouble getting access to my grades from that many years ago because some classes had been added to my schedule that I did not take. Because records are discarded after 5 years, I had no choice but to work my way up from a low GPA and negative academic standing. I did turn my grades around, but it was difficult to do so knowing that not all of the grades were my own.	4/17/2017 2:19 PM
154	Books are very expensive and are not sellable also for online classes we barely use the book	4/17/2017 11:09 AM
155	Not enough online classes.	4/17/2017 7:36 AM
156	Lack of knowledge from the counseling dept.y	4/16/2017 6:45 AM
157	Asked for more info about getting books and financial aid. i found out there is alot more then what they told me.	4/16/2017 2:07 AM
158	The amount of alerts that I receive stating that vehicle theft has occurred on campus. Makes me not want to go to classes on campus and feel unsafe and the need for stronger security/cameras. Also the wait time to see a counselor is way too long.	4/15/2017 9:04 PM
159	When professors aren't understanding!	4/15/2017 7:38 PM
160	Bad information from counselors	4/15/2017 5:10 PM
161	NA-- very satisfied . Only thing that has frustrated me is myself as I have stopped many times along the way	4/15/2017 3:45 PM
162	Some of the heavy workloads with online classes.	4/15/2017 3:06 PM
163	That some of the classes are not available online	4/15/2017 1:20 PM
164	The cafeteria choices. The choices are very unhealthy and overpriced on top of that.	4/15/2017 11:40 AM
165	I honestly cannot say anything has been frustrating. When starting I was learning to struggle the workloads, but that was just me adjusting to college again.	4/15/2017 8:32 AM
166	Honestly I have not had any disappointments. I feel the only issue I have realized throughout my time is being able to connect to the Financial Aid office by phone or email effectivly or at time of need.	4/15/2017 7:50 AM
167	When a class drops due to not meeting a requirement of people leaving the student to find another class and some students who are in the VA program are at risk of loosing pay because they are now not meeting the required units to qualify.	4/15/2017 7:49 AM
168	Money wasted because professors have books listed as mandatory for class and then change it after class starts or don't use it at all. And professors that are not teaching anything of value in core classes.	4/15/2017 6:40 AM
169	Instructors have to much power.	4/14/2017 10:59 PM
170	The only frustrating experiences I've had at MJC involved a few unorganized or unqualified teachers, other than that, I have no complaints	4/14/2017 10:53 PM
171	Not being able to get the classes needed because they are too full.	4/14/2017 10:10 PM
172	Getting them to answer the phones. There's times where I call periodically throughout the day and still can't a live person to answer. It's frustrated when you need to know things about your financial aid and you can't reach out to people.	4/14/2017 9:56 PM
173	slow internet, food could be better, more classes needed	4/14/2017 9:16 PM
174	I am so thankful to be able to afford my classes because of the Board of Governors Fee Wavier. However, the extremely high cost of textbooks means that I still cannot afford to take as many classes per semester as I would like.	4/14/2017 9:03 PM
175	Hard to balance with my high school schedule.	4/14/2017 8:58 PM
176	Some of my professors do not care	4/14/2017 8:44 PM
177	Lack of online choices.	4/14/2017 7:56 PM
178	One of my teachers simply saying "Google it" to every question sent his way. Online classes are just too much busy work.	4/14/2017 7:27 PM

## MJC Student Experience Survey

179	Parking at MJC.	4/14/2017 6:07 PM
180	Financial burden.	4/14/2017 5:46 PM
181	Receiving a bad grade and not understanding my teachers notes on that assignment.	4/14/2017 5:40 PM
182	MJC making me appeal for my financial aid again. When at the time I got disqualified I was at another school in Modesto... so I feel it should not have been taken away. Also, parking on east campus sucks.	4/14/2017 5:33 PM

**Q7 If you were to experience difficulty with continuing in your studies at MJC, do you feel confident that there is someone you could reach out to at the College who could help you explore your options? You may use the final question on this survey (Number 10) to provide further details.**

Answered: 204 Skipped: 1

	YES	I'M NOT SURE	NO	TOTAL
Q3: Most or all of my classes are online	57.84% 118		30.88% 63	11.27% 23 100.00% 204
Total Respondents	118	63	23	204

**Q8 Here is a list of the items that MJC students have stated they feel are very important to them. Please rate each of the following in terms of how well they help you to be a successful student.**

Answered: 205 Skipped: 0

Quality of available information about your academic program							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	34.80% 71	44.12% 90	19.12% 39	1.96% 4	0.00% 0	99.51% 204	3.12
Instructors' support for student success							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	39.02% 80	42.93% 88	14.15% 29	3.41% 7	0.49% 1	100.00% 205	3.17
The timeliness of faculty responses to your communications with them							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	38.54% 79	40.49% 83	14.63% 30	4.88% 10	1.46% 3	100.00% 205	3.10
The quality of education you are receiving							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	43.90% 90	41.95% 86	13.17% 27	0.98% 2	0.00% 0	100.00% 205	3.29
Your feeling of belonging on campus							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	24.88% 51	31.71% 65	19.02% 39	5.37% 11	19.02% 39	100.00% 205	2.38
Your overall feeling about safety on campus							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	26.47% 54	30.39% 62	17.65% 36	7.35% 15	18.14% 37	99.51% 204	2.40
Quality of counseling services on campus							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	29.41% 60	30.39% 62	20.59% 42	6.86% 14	12.75% 26	99.51% 204	2.57
Availability of counseling services on campus (i.e. without having to wait a long time for appointment)							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE

## MJC Student Experience Survey

Q3: Most or all of my classes are online	23.76%	27.23%	20.79%	12.38%	15.84%	98.54%	
	48	55	42	25	32	202	2.31

Quality of student success support services (Hubs and Pathways Centers) on campus							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	21.57%	29.90%	12.75%	1.96%	33.82%	99.51%	
	44	61	26	4	69	204	2.03

The quality and timeliness of support from academic Division offices when you have questions or concerns							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	26.24%	35.15%	14.85%	4.46%	19.31%	98.54%	
	53	71	30	9	39	202	2.45

Library and Learning Center resources							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	39.22%	34.80%	7.35%	1.47%	17.16%	99.51%	
	80	71	15	3	35	204	2.77

Library and Learning Center staff							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	35.47%	33.99%	6.90%	1.97%	21.67%	99.02%	
	72	69	14	4	44	203	2.60

Campus Tutoring services							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	18.41%	19.40%	12.44%	3.48%	46.27%	98.05%	
	37	39	25	7	93	201	1.60

Campus Life: Student programs, clubs and recreational activities on campus							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	11.88%	16.83%	12.38%	4.46%	54.46%	98.54%	
	24	34	25	9	110	202	1.27

Athletics opportunities on campus							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	10.40%	15.35%	9.90%	1.98%	62.38%	98.54%	
	21	31	20	4	126	202	1.09

Quality and relevance of information on MJC website							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	37.75%	42.65%	14.71%	1.96%	2.94%	99.51%	
	77	87	30	4	6	204	3.10

**Q9 Please rate these services based on your experience with using them or their overall importance to your educational success at MJC.**

Answered: 203 Skipped: 2

Quality of Health Services (i.e. Nursing, Doctor clinic, health promotion, etc.) on campus							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	9.36%	11.33%	4.93%	1.48%	72.91%	100.00%	
	19	23	10	3	148	203	0.83

Quality of Mental Health Services (i.e. Crisis counseling, training, resources) on campus							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	8.87%	12.32%	3.45%	1.97%	73.40%	100.00%	
	18	25	7	4	149	203	0.81

Enrollment Services (Admissions, Testing, Student Records)							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	33.50%	42.86%	17.24%	2.46%	3.94%	100.00%	
	68	87	35	5	8	203	3.00

Campus Tutoring services							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	16.83%	15.84%	10.40%	0.99%	55.94%	99.51%	
	34	32	21	2	113	202	1.37

## MJC Student Experience Survey

Cafeteria service and food quality							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	16.83%	17.33%	7.43%	6.44%	51.98%	99.51%	1.41
	34	35	15	13	105	202	
Cafeteria hours of operation							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	12.87%	21.29%	9.90%	5.94%	50.00%	99.51%	1.41
	26	43	20	12	101	202	
Financial Aid Office (Financial Services)							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	32.18%	32.18%	11.39%	4.46%	19.80%	99.51%	2.52
	65	65	23	9	40	202	
Scholarship and grant opportunities							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	26.00%	21.50%	13.00%	5.00%	34.50%	98.52%	2.00
	52	43	26	10	69	200	
Career Development and Transfer Center services							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	17.73%	22.17%	8.87%	1.97%	49.26%	100.00%	1.57
	36	45	18	4	100	203	
Job placement assistance							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	9.36%	8.37%	9.36%	3.94%	68.97%	100.00%	0.85
	19	17	19	8	140	203	
Student Services Administrative Office services and help (Morris Hall)							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	19.70%	26.11%	9.36%	1.48%	43.35%	100.00%	1.77
	40	53	19	3	88	203	
Transfer services and assistance							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	15.76%	21.18%	9.36%	2.46%	51.23%	100.00%	1.48
	32	43	19	5	104	203	
Disabled Student Programs and Services (DSPS)							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	11.44%	7.46%	3.48%	1.99%	75.62%	99.01%	0.77
	23	15	7	4	152	201	
Bookstore provision of textbooks and supplies in a timely manner							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	24.75%	36.63%	13.86%	5.94%	18.81%	99.51%	2.43
	50	74	28	12	38	202	
Business Services (Tuition payment, parking services, etc.)							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	24.63%	32.02%	13.79%	3.94%	25.62%	100.00%	2.26
	50	65	28	8	52	203	
Campus Security services for protection of automobiles and other personal property							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	21.18%	25.62%	14.29%	7.39%	31.53%	100.00%	1.98
	43	52	29	15	64	203	
Veterans Services							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	10.45%	5.97%	1.99%	0.50%	81.09%	99.01%	0.64
	21	12	4	1	163	201	
Community Education Courses							
	EXCELLENT	GOOD	FAIR	POOR	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Q3: Most or all of my classes are online	20.69%	21.18%	6.40%	0.99%	50.74%	100.00%	1.60
	42	43	13	2	103	203	

## MJC Student Experience Survey

### Q10 Thank you for completing this survey! Please feel free to comment if there is anything else you would like to share about your experience at MJC.

Answered: 52 Skipped: 153

	THANK YOU FOR COMPLETING THIS SURVEY! PLEASE FEEL FREE TO COMMENT IF THERE IS ANYTHING ELSE YOU WOULD LIKE TO SHARE ABOUT YOUR EXPERIENCE AT MJC.	TOTAL
Q3: Most or all of my classes are online	100.00%	100.00%
	52	52
<b>Total Respondents</b>	52	52

#	Q3: MOST OR ALL OF MY CLASSES ARE ONLINE	DATE
1	I wish there were more foreign language classes. I'd love to take one, but the one I'm learning is not available.	5/2/2017 2:21 PM
2	all good	5/2/2017 1:59 PM
3	Everyone is just so nice and helpful	5/2/2017 1:57 PM
4	There can be more security on campus and more clubs and activities. Also I never see any health services on campus.	5/2/2017 1:43 PM
5	The counselors and administration need to be more kind and helping when it comes to giving information when a student really does not know what to do in their situation.	5/2/2017 11:47 AM
6	I've enjoyed and prospered from my classes at both East and West Campus' and online. Great Professors. The telescope night and museum and the omni are all terrific and beautiful campus.	5/2/2017 10:22 AM
7	Thank you!	5/2/2017 10:15 AM
8	It would be nice to see one day child care on the east campus my child is gonna be 4 and have been waiting 3 semesters for an opening and was told not sure for even fall if there will be an opening.	4/30/2017 7:42 AM
9	I have not used the above resources. I need to utilize them. I need help with finances definitely. I quit my job because of the conflict with my returning to school. I do have to bring my child with my to campus when I get info for the services. So I hope people understand, but I am a mom and a student. I am very interested in financial help and scholarships. So far, returning to school feels good. I am doing it! And I can do it!	4/29/2017 10:48 AM
10	There was such a terrible problem with vehicle theft in the parking lots across the street from the school that I would arrive at 7AM to take a class at 11, only to ensure my car was close to campus. The unwillingness of the thief/thieves to steal cars from lot 108 (until this month) was unfounded, as I never see campus security patrolling the lots. There should be security personnel patrolling the lots at all hours of the day.	4/28/2017 4:30 PM
11	N/A.	4/28/2017 10:40 AM
12	Give some priority to mothers! I'm not asking for top Priority but at least registration dates that give us bottom of the bucket courses. In a way, that's why I'm studying real estate- there was nothing left after the date I was given.	4/27/2017 4:06 PM
13	I have really enjoyed my overall experience of attending MJC, though I had an instructor that was such an ugly person in my first semester I deeply contemplated not continuing after that semester.	4/27/2017 3:16 PM
14	If assistance from financial aid will be more thorough, I had been several times to financial aid office, and no one could help me better what I needed to know, until I found a young lady who finally had the patience and explained better on how file the documents, and she was very helpful.	4/26/2017 8:45 PM
15	MJC is a great school! I am so glad that I came here and have reached almost all goals here. The staff is great and the Instructors as well. However, the President seems to be a little too sassy for her own good. I had a direct experience with her and her pride level was off the hook. I have worked with people high and low and she was pretty snooty for having the position that she has...what happened to that good ol'e saying "Humility comes before honor"....?	4/26/2017 4:43 PM
16	The Middle College Program at Davis High School has helped me so much over the last two years and I am thankful for MJC giving me the opportunity.	4/24/2017 3:29 PM
17	Please take the time to always evaluate the quality of your professors who have been there many years and on tenure and take the time to understand student feedback about them. ratemyprofessor.com I should have not given some of the professors the benefit of the doubt.	4/24/2017 12:50 PM
18	In the future, I would like to see more options for online classes. I would prefer to take online classes at MJC versus other fully online colleges.	4/23/2017 12:21 AM
19	Do not have students responding to important or specific financial aid emails. They can answer basic information but when it comes to specific individual information they should not be answering. They give incorrect information in an already frustrating process	4/21/2017 9:42 PM
20	I am now enrolled in disability student services as of 04/2017, very helpful for me.	4/21/2017 7:49 PM
21	Staff is very friendly and helpful.	4/21/2017 6:09 AM
22	Anthony Frias was an invaluable resource and Kayla who drove the shuttle cart on West campus was lovely and patient getting me to my car at night.	4/21/2017 12:00 AM
23	As I mentioned I have been mostly taken online classes, but sometimes I had to attend to campus; and finding a space to park is horrible. I think MJC should plan something for this problem, especially that the campuses are getting busier every semester. Other than this i w	4/20/2017 7:59 PM

## MJC Student Experience Survey

24	3 attempts including withdrawing from a class I don't think it should block enrollment ... hence having to finish degree at new college.. if payment issues are separate understood attempts as other programs are paying the fees understood to have more than 3 attempts it should be out of pocket but allowed... Also this information should be more clear when seeing a counselor for the 3rd enrollment to be clear it is your final attempt...	4/20/2017 7:38 PM
25	N/A	4/20/2017 7:26 PM
26	I've enjoyed all the courses I've taken. All the professors/instructors make me feel like they want me to succeed.	4/20/2017 6:33 PM
27	I am a three time graduate at MJC and have been admitted into the Stan State Health Science Program.	4/20/2017 5:35 PM
28	I think some instructors should be evaluated because of the grading issues.	4/20/2017 8:00 AM
29	There needs to be more parking spaces available for east campus.	4/19/2017 4:34 PM
30	I think the vents or filters in the ventilation system at Founders Hall (particularly in the Math rooms) need changing or cleaning, because every time the air turns on, half the students in the class get the sniffles. Also in Founders Hall, I've noticed that the lighting in a certain study spot is somewhat dim: <a href="http://classroom.synonym.com/lighting-affect-learning-4928301.html">http://classroom.synonym.com/lighting-affect-learning-4928301.html</a> In an aside, in the student center outside the cafeteria, although there is a conveniently located recycling station, the holes cut into this board are very small, preventing the admittance of certain containers of cafeteria and vending machine drinks.	4/19/2017 1:32 AM
31	Just getting the higher math classes online	4/18/2017 4:02 PM
32	A lot of my experience is based online. I feel the online classes have been a success, I would only recommend having shorter classes since some of us work and have kids. Being able to take shorter condensed classes would help us achieve our goal faster.	4/18/2017 7:38 AM
33	none	4/18/2017 6:59 AM
34	I think that it is very unfair that special treatment is shown to athletes and those with disabilities. The disabled keep saying that they want to be treated normal, but then when it comes to special serves, extra money, special programs, special testing, and basically anything else they want or feel they should have, they want and get it. Also why do athletes get priority registration? Registration should be based on grades and grades alone. Everyone should be giving the same opportunities. I work full time and pay my taxes, but all the programs that my taxes pay for, I can't get. I think you need to offer fair and equal across the board. Just because I have a job doesn't mean that I can afford a \$300.00 book, that the disabled student, who is already getting free money for that they don't have to pay taxes on gets.	4/17/2017 10:43 PM
35	I have had a wonderful experience this semester. I am planning to continue taking courses at MJC.	4/17/2017 8:44 PM
36	N/A	4/17/2017 7:41 PM
37	I feel very unsafe walking to my car alone in the dark when I get out of class around 9pm.	4/17/2017 6:40 PM
38	Great experience with MJC!	4/17/2017 5:38 PM
39	We need better teachers with experience and lower prices for books and material	4/17/2017 11:09 AM
40	For the online classes, when answering homework questions, the system is very strict and if I so much as capitalize a letter where I shouldn't, the answer is considered wrong, I think it could be more flexible in taking in answers and not having to be absolutely accurate, would avoid a lot of stress. Thank you.	4/15/2017 9:04 PM
41	The main drag about this campus is parking. You have got to do something to increase the available parking, and also the lots are cramped and there are far too many accidents. You should increase the number of courses available in online or hybrid format because a lot of us work.	4/15/2017 5:10 PM
42	My overall MJC experience has been wonderful over the years. I just wish I could have stayed going back several years ago so I could have finished	4/15/2017 3:45 PM
43	None	4/15/2017 1:20 PM
44	One of the best decisions I have made was continuing my education through MJC. Thank you, Jessica St Germain	4/15/2017 8:32 AM
45	Thank you again for the opportunity to extend my education and obtain my degrees. Without MJC none of this would have been possible.	4/15/2017 7:50 AM
46	I did walk in to see a councillor about trouble with an English class professors and class materials. He said ruff it out or drop the class. I was not given information on how to report the problems to someone who could review the class. I was told a few times by my patients in my office that it should have been reported to be reviewed. So he was no help at all. I dropped the class taking a late drop and had to pay to take it again with another professor. He did help me pick classes I needed for next semester.	4/15/2017 6:40 AM
47	Thank you.	4/14/2017 10:59 PM
48	Please, please fix your posted times on the MJC website about MJC events like MAPS presentations. You always post when the room has actually been reserved for, but NOT when the event starts. People show up an hour early; the doors haven't even opened yet! It's incorrect information, and not only have I fallen for it several times, but I know lots of other students who have gotten caught by trusting what you post.	4/14/2017 10:53 PM
49	Some of the staff at MJC are rude and have an attitude. It's irritating because we just want help not all the extra drama. There was a lady at the V.A. office, she was just rude and all I wanted was some advice. Also the waiting for student services is ridiculous. There should be a better way to speed up the wait. I stood in line for 1 hour and when it was my turn it took 5 minutes so I was confused on why the wait was so long. It almost seems like they make you wait on purpose.	4/14/2017 9:56 PM
50	This is my last semester at MJC. I am enrolled in another college's online program. I can't afford to wait for MJC to offer more classes online or for the good rated instructors to finally have an opening in their class.	4/14/2017 7:56 PM
51	I want to see more private companies partnering with MJC to offer internships.	4/14/2017 7:27 PM

